

The Esther Project Outreach Worker

Outreach, Workshop Delivery, Training Support

Line Manager: Outreach Manager

Hours/Days: 21 hours per week (hours and working days are negotiable but must include Monday)

Wage: £15.43 p/h

Start date: 20th Oct 2025

Contract: Maternity leave cover, with possibility of permanent, subject to funding

Location: Chichester and Worthing

This post is open to female applicants only as being female is deemed to be a genuine occupational requirement under Schedule 9, Paragraph 1 of the Equality Act 2010.

Closing date for applications: 19th September 2025

Interviews: w/c 22nd September 2025

Role and Responsibilities

The Esther Project Outreach Worker is responsible for: supporting the Outreach Manager with outreach and Netreach (online outreach); delivering wellbeing workshops at partner drop-ins across coastal West Sussex; building partnerships across coastal West Sussex; supporting the delivery of our training where needed.

Key responsibilities:

Outreach

- Undertake Netreach with volunteers and manage volunteer engagement with Netreach, including local mapping, initial contact, follow up support (making up and posting well-being packs, signposting, food vouchers, Foodbank referrals)
- 1:1 outreach meetings with service users in Chichester and across coastal West Sussex offering emotional and practical support (e.g. listening support, job applications, managing benefits); managing ongoing contact, ensuring data protection is adhered to
- Keep an up-to-date record of all visits on our database, and any further actions needed

Partnership work, drop-ins, workshop delivery

- Build and maintain strong partnerships with local services across coastal West Sussex especially in relation to Probation services, women's services, homelessness, domestic violence, substance misuse charities.
- Regularly attend partner drop-ins, offering 1:1 support to service users and networking with other services
- Regular delivery of our series of 6 well-being workshop sessions working with partners
- Establish new opportunities for workshop delivery
- Facilitate 1:1 follow up meetings with women supported at partner drop-ins
- Manage, monitor and evaluate partnership drop-ins

Training, Network & Research

- Where appropriate, to support the Yada Training Lead with the development and delivery of both our online and face to face training sessions - including technical support and delivering content
- To keep up-to-date with research that is relevant to the field and allow this to inform practice of the Yada team

Other Duties

- To attend monthly team meetings and be an active member in discussions
- To prepare TEP reports for quarterly Trustee meetings and fundraising feedback reports
- To support TEP Lead with volunteer management, in connection with Netreach

Person Specification

Essential

- Experience of working with vulnerable women such as within homelessness sector
- Experience of working within a trauma and gender informed approach
- Excellent communication and listening skills
- Level 2 Counselling Skills or equivalent
- Willingness and openness to learn
- Comfortable with change
- Ability to work independently and as part of a small team
- Ability to build strong relationships and partnerships
- Initiative to develop and try out new ideas
- Highly organised, able to manage workload unsupervised
- Developed sense of self-awareness and ability to work with different points of view
- Able to work within Yada's vision, mission and Christian ethos
- Driving Licence and own transport
- Strong IT skills (eg. Word, Excel, Database)

Desirable

- Experience of working with women in the sex industry
- Experience of safeguarding policies and procedures
- Experience of carrying a case load
- Experience of attending and networking at partner drop-ins
- Experience of delivering workshops/training
- Experience of maintaining clear boundaries, crisis management skills and ability to cope with stressful client based situations
- Experience of conducting/recording online research
- Experience of managing volunteers
- An understanding of current issues around the sex industry and sexual exploitation
- Qualification in counselling, social work, nursing, mental health, probation and/or significant work/life experience

Please send a CV and cover letter, addressing the job description and person specification, to rachel@yadauk.org by 19th September 2025