

The Esther Project Outreach Worker

Outreach, Drop-In, Training Support

Line Manager: TEP Lead

Hours/Days: 14 - 21 hours per week (hours and working days are negotiable)

Wage: £13.40 p/h

Start date: Jan 2023

Contract: One year fixed term, to be extended, subject to funding

Location: Yada Offices, Worthing

This post is open to female applicants only as being female is deemed to be a genuine occupational requirement under Schedule 9, Paragraph 1 of the Equality Act 2010.

Closing date for applications: Midnight, Sunday 6th November 2022

Interviews: Week commencing Monday 21st November 2022

Role and Responsibilities

The Esther Project Outreach Worker is responsible for: supporting the TEP Lead with outreach and Netreach (online outreach); attending and delivering sessions at partner drop-ins across coastal West Sussex; building partnerships across coastal West Sussex; supporting our partnership with Sussex Police; supporting the delivery of training; volunteer management support.

Key responsibilities:

Outreach

- Undertake Netreach with volunteers and manage volunteer engagement with Netreach, including local mapping, initial contact, follow up support (making up and posting well-being packs, signposting, food vouchers, Foodbank referrals)
- 1:1 outreach meetings with service users across coastal West Sussex offering emotional and practical support (e.g. listening support, job applications, managing benefits); managing ongoing contact, ensuring data protection is adhered to
- Keep an up-to-date record of all visits on our database, and any further actions needed

Partnership work and drop-ins

- Build and maintain strong partnerships with local services across coastal West Sussex especially in relation to Probation Services, homelessness, domestic violence, substance misuse charities, Council street outreach.
- Regularly attend women-only partner drop-ins, offering 1:1 support to service users and networking with other services
- Regular delivery of well-being sessions at partner drop-ins
- Establish new opportunities for 'in-house' partner drop-ins
- Facilitate 1:1 follow up meetings with women supported at partner drop-ins
- Manage, monitor and evaluate partnership drop-ins

Training, Network & Research

- To support Training Lead with development and delivering of training around supporting women in the sex industry
- To keep up-to-date with research that is relevant to the field and allow this to inform practice of the Yada team

Other Duties

- To attend monthly team meetings and be an active member in discussions
- To prepare TEP reports for quarterly Trustee meetings and fundraising feedback reports
- To support TEP Lead with volunteer management, particularly in connection with Netreach

Person Specification

Essential

- Experience of working with vulnerable women such as within homelessness sector
- Excellent communication and listening skills
- Level 2 Counselling Skills or equivalent
- Willingness and openness to learn
- Comfortable with change
- Ability to work independently and as part of a small team
- Ability to build strong relationships and partnerships
- Initiative to develop and try out new ideas
- Highly organised, able to manage workload unsupervised
- Developed sense of self-awareness and ability to work with different points of view
- Able to work within Yada's vision, mission and Christian ethos
- Driving Licence and own transport
- Strong IT skills (Word, Excel, Database)

Desirable

- Experience of working with women in the sex industry
- Experience of safeguarding policies and procedures
- Experience of drop-in and or 1:1 case work
- Experience of delivering training/presentations
- Experience of maintaining clear boundaries, crisis management skills and ability to cope with stressful client based situations
- Experience of working within a trauma and gender informed approach
- Experience of conducting/recording online research
- Experience of managing volunteers
- An understanding of current issues around the sex industry and sexual exploitation
- Qualification in counselling, social work, nursing, mental health, probation and/or significant work/life experience

Please send a CV and cover letter, addressing the job description and person specification, to helen@yadauk.org by midnight on Sunday 6th November 2022.